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HPR33 Series UPS Communication Protocol

Author: laijia Date: 2019-1-22

Confirm: _____ Date: _____

Approve: _____ Date: _____

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Modify Note

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1 Document Description

1.1 Goals

This document specifies the RS232 communication protocol used in the Galleon II UPS.

1.2 Organization

There are three parts in this manual:

1. Introducing the Inquiry Command. By sending the commands you can get the information of the UPS you need. In the part some signals and their inquiry command are listed too.
2. Introducing the setting Command. By sending the control commands you can control the UPS.
3. Introducing the calibration Command. By sending the calibration Command you can calibration some parameter of the UPS.
4. Computer will control information exchange by a query followed by <cr>.
5. Computer and UPS respond both the "<cr>" as the end of a response.
6. UPS respond with "^" start, and with "," separate the data.
7. In a UPS's response, if there is no data, with "-" instead of data, and the length of the "-" as long as data.
8. In a UPS's response, if some data length is less than the definition, type enough "#" before the data.

1.3 Reference document

None

1.4 Glossary – Abbreviations – Notations

None

2 CRC Description

The CRC in this document is a general standard of CRC-16 and is generated by the Half Byte look-up table method.

The Table is as follows:

```
crc_ta = {
```

| | | | | | |
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```
0x0000,0x1021,0x2042,0x3063,0x4084,0x50a5,0x60c6,0x70e7,
0x8108,0x9129,0xa14a,0xb16b,0xc18c,0xd1ad,0xe1ce,0xf1ef
```

}

The CRC generate method is show as below:

```
crc=0;
while(len--!=0) .....1
{
    da=((INT8U)(crc>>8))>>4;
    crc<<=4;
    crc^=crc_ta[da^((*ptr)&0xFF)>>4]; .....2
    da=((INT8U)(crc>>8))>>4;
    crc<<=4;
    crc^=crc_ta[da^(*ptr&0x0f)];
    ptr++;
}
```

For example:

UPS respond as follows data ^D007PI35<CRCH><CRCL><0x0d>

1,len means the length of data form '^' to '5',equal to 9;

2,*ptr means get the data from the first responding data address, this is '^'.

When calculate the crc ,<CRCH> equal to (crc >>8)&0xFF, means the high byte of CRC;

<CRCL> equal to crc&0xFF, means the low byte of CRC.

3 Hardware Description

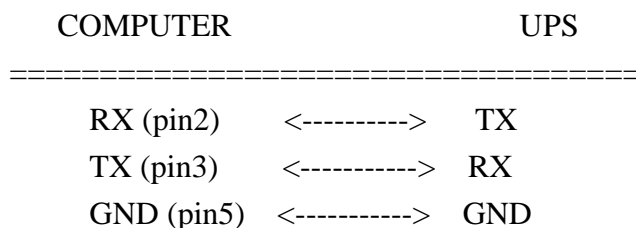
BAUD RATE.....: 2400 bps

DATA LENGTH.....: 8 bits

STOP BIT.....: 1 bit

PARITY.....: NONE

Cabling:



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(9 pins female D-type connector)

4 UPS Respond Description

The UPS responding contents are as follows:

^DNNNAA, BBB.B, CCC.C, DDD.D.....<CRCH><CRCL><cr>

“^D” is a fixed form.

“NNN” means the length of the responding data (from the byte after NNN to byte <cr>).

“AA, BBB.B, CCC.C, DDD.D.....”: means responding data (refer to 5~7 chapter).

<CRCH>: means the high byte of CRC.

<CRCL>: means the low byte of CRC.

<cr>: means the end of a response. (This document also writes as <0x0d>)

5 Inquiry Command

5.1 ^P005Q3GS<0x0d>: The general status parameters inquiry

Computer: ^P005Q3GS<0x0d>

UPS: ^D113AA, BBB.B, CCC.C, DDD.D, EE.E, FFF.F, GGG.G, HHH.H, II.I, JJJ.J, KKK.K, LLL.L, MMM.M, NNN.N, OOO.O, PPP.P, QQQ.Q, RRR.R, SSS, b9b8b7b6b5b4b3b2b1b0a0<CRCH><CRCL><0x0d>

| | |
|-------|--------------------|
| AA | UPS Work mode |
| BBB.B | Line Voltage R |
| CCC.C | Line Voltage S |
| DDD.D | Line Voltage T |
| EE.E | Line frequency |
| FFF.F | Output Voltage R |
| GGG.G | Output Voltage S |
| HHH.H | Output Voltage T |
| II.I | Output Frequency |
| JJJ.J | Output Current R |
| KKK.K | Output Current S |
| LLL.L | Output Current T |
| MMM.M | Load Percent R |
| NNN.N | Load Percent S |
| OOO.O | Load Percent T |
| PPP.P | Total Load Percent |
| QQQ.Q | Battery voltage P |

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```

RRR. R    Battery voltage N
SSS       Max temperature
          Ups type 00: standy
b9b8      01: line-interactive
          10: on-line

b7        Utility Fail
b6        Battery Low
b5        Bypass mode
b4        UPS Failed
b3        EPO active
b2        Test in Progress
b1        Shutdown Active
b0        mute status (bat silence)
a0        battery test ok

```

5.2 ^P005Q3LD<0x0d>: The Load Information Inquiry

Computer: ^P005Q3LD<0x0d>

UPS: ^D0109AAA.A, BBB.B, CCC.C, DDD.D, EEE.E, FFF.F, GGG.G, HHH.H, III.I, JJJ.J, KKK.K,
LLL.L, MMMMM, NNNNN, OOOOO, PPPPP, QQQQQ, RRRRR <CRCH> <CRCL> <0x0d
>

```

AAA. A    Max Load Percent R
BBB. B    Max Load Percent S
CCC. C    Max Load Percent T
DDD. D    Max Total Percent
EEE. E    Load VA Percent R
FFF. F    Load VA Percent S
GGG. G    Load VA Percent T
HHH. H    Load VA Total Percent
III. I    Load Watt Percent R
JJJ. J    Load Watt Percent S
KKK. K    Load Watt Percent T
LLL. L    Load Watt Total Percent
MMMMM    Load VA R
NNNNN    Load VA S
OOOOO    Load VA T
PPPPP    Load Watt R

```

| | | | | | |
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QQQQQ Load Watt S
RRRRR Load Watt T

5.3 ^P004Q3Y<0x0d>: The Bypass Information Inquiry

Computer: ^P004Q3Y<0x0d>

UPS: ^D043AAA.A,BBB.B,CCC.C,DDD.D,EEE.E,FFF.F,GG.G<CRC H><CRC L><0x0d>

AAA. A Bypass Voltage R
BBB. B Bypass Voltage S
CCC. C Bypass Voltage T
DDD. D Bypass Current R
EEE. E Bypass Current S
FFF. F Bypass Current T
GG. G Bypass Frequency

5.4 ^P005QBRT<0x0d>: The battery fixed paramater inquiry

Computer: ^P005QBRT<0x0d>

UPS: ^D033AA.A,BB.B,CCC,DDD.D,EE.E,FF.F,GG,HHH<CRC H><CRC L><0x0d>

| Item | Description | Range | |
|--------|--------------------------|------------------------------|-------------|
| AA. A | Reserved | 120 | 120 |
| BB. B | Battery shutdown voltage | 10. 5V~12. 0V | 10. 7 |
| CC. C | Battery Low voltage | (Under 点+0. 1V)~(Under 点+2V) | 11 |
| DDD | Reserved | 0 | 0 |
| EEE. E | Reserved | 4. 0 | 4. 0 |
| FF. F | Battery High voltage | 14. 0~15. 0 | 14 |
| GG | battery cell number | 16~20 | 16/18/19/20 |
| HHH | Reserved | 0 | 0 |

5.5 ^P005QBTT<0x0d>: Battery test Mode end time inquiry

Computer: ^P005QBTT<0x0d>

UPS: ^D011AAA,CC.C<CRC H><CRC L><0x0d>

| | | | |
|-------|---------------------------------|-------------|---------------------------------|
| AAA | Battery test stop time (minute) | 001~240 | Battery test stop time (second) |
| CC. C | Battery test stop voltage (V) | 11. 0~12. 0 | Battery test stop time (minute) |

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5.6 ^P004QBV<0x0d>: battery voltage paramater inquiry

Computer: ^P004QBV<0x0d>

UPS: ^D049AAA.A,BBB.B,CCCC.C,DDD.D,EEE.E,FFFF.F,GGG,HHHH<CRC.H><CRC L><0x0d>

| | | |
|---------|-------------------------------|---|
| AAA. A | Battery Voltage P | V |
| BBB. B | Battery Charging Current P | A |
| CCCC. C | Battery Discharging Current P | A |
| DDD. D | Battery Voltage N | V |
| EEE. E | Battery Charging Current N | A |
| FFFF. F | Battery Discharging Current N | A |
| GGG | Battery Residual Capacity | % |
| HHHH | Reserved | 0 |

5.7 ^P005QFLG<0x0d>: Setting flag status inquiry

Computer: ^P005QFLG<0x0d>

UPS: ^D065A0B0C0...Z0a0...e1<CRC H><CRC L><0x0d>

| | |
|----------|---|
| A | Enable/disable all audible alarm (完全静音) |
| B | Enable/disable battery mode warning mute |
| C | Enable/disable code start(The gray means not support now.) |
| D | Enable/disable battery open status check |
| E | Enable/disable high efficiency mode (ECO mode) |
| F | Enable/disable bypass forbidden |
| G | Enable/disable energy saving |
| H | Enable/disable short restart 3 times |
| I | Enable/disable inverter short clear function |
| J | Enable/disable Output socket1 when the delay release time is over in battery mode . |
| K | Enable/disable Output socket2 when the delay release time is over in battery mode. |
| L | Enable/disable Site fault detect |
| M | Enable/disable hot standby function |

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| N | Enable/disable deep high efficiency mode |
| O | Enable/disable bypass when UPS turn off. (bps enable/disable) |
| P | Enable/disable bypass audible warning |
| Q | Enable/disable Constant Phase Angle function |
| R | Enable/disable auto-restart |
| S | Enable/disable battery deep discharge protect |
| T | Enable/disable battery low protect (if disable, the battery will discharge to 6V) |
| U | Enable/disable Free run function |
| V | Enable/disable converter mode |
| W | Enable/disable limited runtime on battery mode |
| X | Enable/disable output parallel function in phase angle 0 |
| Y | Enable/disable phase auto adapt |
| Z | Enable/disable period battery test |
| a | Enable/disable power walk in delay function |
| b | Enable/disable battery test stop by time |
| c | Enable/disable battery test stop by voltage |
| d | Enable/disable work without battery |
| e | Enable/disable frequency auto detection |
| f | Enable/disable auto bateery test function |
| g | Enable/disable waring mute |
| h | Enable/disable fault mute |
| i | Enable/disable all mode mute |

5.8 **^P004QFS<0x0d>: The last fault code inquiry**

Computer: ^P004QFS<0x0d>

UPS: ^D005AA<CRC H><CRC L><0x0d>

| Fault 类别 | Fault 名称 | Fault 代码 | Fault 描述 |
|---------------|----------------|----------|----------------------|
| Bus/converter | Bus start fail | 0x01 | 规定时间内, bus 电压未达到设定值。 |

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| fault | Bus volt over | 0x02 | Bus 电压超过上限值。 |
| | Bus volt under | 0x03 | Bus 电压低于下限值。 |
| | Bus volt unbalance | 0x04 | 正负 Bus 电压之差超出允许范围。 |
| | Bus short | 0x05 | Bus 电压下降斜率过快。 |
| | PFC over current | 0x06 | PFC 输入电感电流过大。 |
| | PFC IGBT over current | 0x07 | PFC IGBT 电流过大 |
| | Input contact fault | 0x08 | 输入接触器故障 |
| Inverter fault | Inverter soft start fail | 0x11 | 规定时间内, inverter 电压未达到设定值。 |
| | Inverter volt high | 0x12 | Inverter 电压超过上限值。 |
| | Inverter volt low | 0x13 | Inverter 电压低于下限值。 |
| | L1 inverter short | 0x14 | L1 inverter 相短路。 |
| | L2 inverter short | 0x15 | L2 inverter 相短路。 |
| | L3 inverter short | 0x16 | L3 inverter 相短路。 |
| | L1L2 inverter short | 0x17 | L1L2 inverter 线短路。 |
| | L2L3 inverter short | 0x18 | L2L3 inverter 线短路。 |
| | L3L1 inverter short | 0x19 | L3L1 inverter 线短路。 |
| | L1 inverter negative power | 0x1A | L1 inverter 负功超出允许范围。 |
| | L2 inverter negative power | 0x1B | L2 inverter 负功超出允许范围。 |
| | L3 inverter negative power | 0x1C | L3 inverter 负功超出允许范围。 |
| Electric link fault | Bat SCR short fault | 0x21 | Battery scr 短路故障 |
| | Line SCR short fault | 0x22 | Line scr 短路故障 |
| | Inverter relay open fault | 0x23 | Inverter relay 开路故障 |
| | Inverter relay/STS short fault | 0x24 | Inverter relay 或者 STS 短路故障 |
| | Wiring fault | 0x25 | 输入输出线路反接故障 |
| | Battery reverse fault | 0x26 | 电池反接故障 |
| | Battery too high | 0x27 | 电池电压过高, 远超出 over charge |

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| | | | 点。 |
| | Battery too low | 0x28 | 电池电压过低, 远低于 shut down 点。 |
| | Battery Fuse Open-Circuit Fault | 0x29 | 电池 fuse 开路故障 |
| | Charger output short | 0x2A | Charger 输出端短路 |
| | BypScrFault | 0x2B | Bypass relay 或者 STS 短路故障 |
| Parallel system fault (待实现) | CAN communication fault | 0x31 | CAN bus 通信故障。 (support) |
| | Host line fault | 0x32 | 主机信号线路故障。 |
| | Synchronization line fault | 0x33 | 同步信号线路故障。 |
| | Synchronization pulse line fault | 0x34 | 同步触发信号线路故障, |
| | Parallel communication line loss | 0x35 | 并机通信线路丢失故障。 |
| | Output circuit fault | 0x36 | 输出严重不均流故障。 |
| Others | Over temperature | 0x41 | UPS 工作温度过高故障。 |
| | CPU communication fault | 0x42 | 控制板中 CPU 间通信故障。 |
| | Overload fault | 0x43 | 过载故障。 |
| | Fan fault | 0x44 | 风扇模组故障。 |
| | Charger fault | 0x45 | 充电器故障。 |
| | Model fault | 0x46 | 机型设置错误 |
| | MCU communication fault | 0x47 | 控制板与通讯板 MCU 通信故障 |
| | DSP firmware version incompatible | 0x48 | 控制板软体版本不兼容 |
| | IpOPPhaseError | 0x49 | 输入输出相序不兼容 |
| | | 0x4A | |
| | | 0x4B | |
| | | 0x4C | |
| | 0x4D | | |

| | | | | | |
|------------|--|----------|--|------|-------|
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| | | | |
|--|------------------------|------|------------|
| | | 0x4E | |
| | | 0x4F | |
| | BypScrShort | 0x61 | 旁路 SCR 短路 |
| | BypScrOpen | 0x62 | 旁路 SCR 开路 |
| | RINVWaveAbnormal | 0x63 | R 相逆变波形不正常 |
| | SINVWaveAbnormal | 0x64 | S 相逆变波形不正常 |
| | TINVWaveAbnormal | 0x65 | T 相逆变波形不正常 |
| | CTSatiation | 0x66 | CT 饱和 |
| | BypassOutputShort(L-N) | 0x67 | 旁路相短路 |
| | BypassOutputShort(L-L) | 0x68 | 旁路线短路 |
| | InvScrShort | 0x69 | 逆变 SCR 短路 |
| | | | |

*GRAY: Not Support

*RED: New Add

5.9 ^P004QID<0x0d>: UPS serial number inquiry

Computer: ^P004QID<0x0d>

UPS: ^D021AAAAAAAAAAAAAAAAAAAAA<CRC H><CRC L><0x0d>

*Fixed Length 17

5.10 ^P004QMD<0x0d>: UPS Mode inquiry

Computer: ^P004QMD<0x0d>

UPS: ^D042AAxxxxxxx,BBBBBB,CCC,DDD,EEE,FF,GG<CRC H><CRC L><0x0d>

AAxxxxxxx unit Name (10 Bytes)

GALLEON2 显示容量信息

BBBBBB Rating output VA (w)

额定功率

CCC Output Factor 090 means PF 0.9

DDD Input phase/Output phase fixed 3/3

EEE Input Rating voltage

FFF Output Rating voltage

GG battery piece number

电池节数

HH voltage per cell

固定显示 12v

| | | | | | |
|------------|--|----------|--|------|-------|
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*This whole length is 10bits, if the model value less than 10 bits, use “#” instead before the UPS model, for example: GALLEON2 3-3 40KL Standard: #GAL2 40KL; GALLEON2 3-3 40KS Standard: ##GAL2 40K,

5.11 ^P004QPI<0x0d>: Protocol ID Inquiry

Computer: ^P004QPI<0x0d>

UPS: ^D007PI38<CRC H><CRC L><0x0d>

*Fixed PI38:Galleon2 3-3 UPS

5.12 ^P005QRHL<0x0d> : UPS Range inquiry

Computer: ^P005QRHL<0x0d>

UPS:^D052AAA, BBB, CC, DD, EEE, FFF, GG. G, HH. H, III, JJJ, KK. K, LL. L<CRCH><CRCL><0x0d>

| | |
|-------|-----------------------|
| AAA | Line Voltage High |
| BBB | Line Voltage Low |
| CC. C | Line Frequency High |
| DD. D | Line Frequency Low |
| EEE | Bypass Voltage High |
| FFF | Bypass Voltage Low |
| GG. G | Bypass Frequency High |
| HH. H | Bypass Frequency Low |
| III | ECO Voltage High |
| JJJ | ECO Voltage Low |
| KK. K | ECO Frequency High |
| LL. L | ECO Frequency Low |

5.13 ^P004QRI<0x0d>: UPS Rating Information inquiry

Computer: ^P004QRI<0x0d>

UPS: ^D022AAA. A, CCC. C, DDD, EE. E<CRC H><CRC L><0x0d>

| | |
|--------|-------------------------|
| AAA. A | Rating output voltage |
| CCC. C | Rating battery voltage |
| DDD | Reserved |
| EE. E | Rating output frequency |

| | | | | | |
|------------|--|----------|--|------|-------|
| Case Name: | | Date: | | Num: | |
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5.14 ^P005QTPR<0x0d>: The temperature inquiry

Computer: ^P005QTPR<0x0d>

UPS: ^D018AAA,BBB,CCC,DDD<CRC H><CRC L><0x0d>

AAA temperature 1
 BBB temperature 2
 CCC Temperature 3
 DDD Max temperature

5.15 ^P005QVFW<0x0d>::DSP and CPU Firmware version inquiry

Computer: ^P005QTPR<0x0d>

UPS: ^D024AAAA,BB.CC,DDDD,EE.FF,GGGG,HH.II<CRC H><CRC L><0x0d>

AAAA DSP1 firmware number
 BB DSP1 firmware version
 CC DSP1 firmware extra version
 DDDD MCU firmware number
 EE MCU firmware version
 FF MCU firmware extra version

5.16 ^P004QWS<0x0D>: Warning Status Inquiry

Computer: ^P004QWS<0x0D>

UPS: ^D075a0a1...a71<CRC H><CRC L><0x0d>

| bit | code | | note |
|-----|------|---------------------------|-------------------------|
| a0 | 1 | Battery open | 电池未接报警。 |
| a1 | 2 | IP N loss | 输入 N 线丢失报警。 |
| a2 | 3 | IP site fail | 输入零火线接反报警。 |
| a3 | 4 | Line phase error | 三相输入时，市电 L1/L2/L3 相序错误。 |
| a4 | 5 | Bypass phase error | 三相输入时，旁路 L1/L2/L3 相序错误。 |
| a5 | 6 | Bypass frequency unstable | 旁路输入频率变化过快，超出 UPS 锁相能力。 |
| a6 | 7 | Battery over charge | 电池过充报警。 |
| a7 | 8 | Battery low | 电池低压报警。 |

| | | | | | |
|------------|--|----------|--|------|-------|
| Case Name: | | Date: | | Num: | |
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| | | | |
|-----|----|--------------------------------|--|
| a8 | 9 | Overload warning | 过载报警。 |
| a9 | 0A | Fan lock warning | 风扇模组堵转报警。（GALLEON2 加入） |
| a10 | 0B | EPO active | EPO 开关生效。 |
| a11 | 0C | Turn on abnormal | 系统不允许开机。 |
| a12 | 0D | Over temperature | 过温报警。 |
| a13 | 0E | CHGFail | CHG 故障（GALLEON2 更改） |
| a14 | 0F | Remote shut down | 远程自动关机报警。 |
| a15 | 10 | L1 IP fuse fail | L1 输入保险开路报警。 |
| a16 | 11 | L2 IP fuse fail | L2 输入保险开路报警。 |
| a17 | 12 | L3 IP fuse fail | L3 输入保险开路报警。 |
| a18 | 13 | L1 PFC positive error | L1 正边 PFC 工作异常, 连续 48 个 count PWM 输出始终为饱和。 |
| a19 | 14 | L1 PFC negative error | L1 负边 PFC 工作异常, 连续 48 个 count PWM 输出始终为饱和。 |
| a20 | 15 | L2 PFC positive error | L2 正边 PFC 工作异常, 连续 48 个 count PWM 输出始终为饱和。 |
| a21 | 16 | L2 PFC negative error | L2 负边 PFC 工作异常, 连续 48 个 count PWM 输出始终为饱和。 |
| a22 | 17 | L3 PFC positive error | L3 正边 PFC 工作异常, 连续 48 个 count PWM 输出始终为饱和。 |
| a23 | 18 | L3 PFC negative error | L3 负边 PFC 工作异常, 连续 48 个 count PWM 输出始终为饱和。 |
| a24 | 19 | CAN communication error | CAN bus 通信报警。 |
| a25 | 1A | Synchronization line error | 同步信号线路报警。 |
| a26 | 1B | Synchronization pulse error | 同步触发信号线路报警。 |
| a27 | 1C | Host line error | 主机信号线路报警。 |
| a28 | 1D | Male connection error | 并机通信线公端连接脱落报警。 |
| a29 | 1E | Female connection error | 并机通信线母端连接脱落报警。 |
| a30 | 1F | Parallel line connection error | 并机通信线脱落报警 |
| a31 | 20 | Battery connect different | 并机系统各模块电池连接不一致。 |

| | | | | | |
|------------|--|----------|--|------|-------|
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| | | | |
|-----|----|--|------------------------------|
| a32 | 21 | Line connect different | 并机系统各模块市电连接不一致。（GALLEON2 加入） |
| a33 | 22 | Bypass connect different | 并机系统各模块旁路连接不一致。（GALLEON2 加入） |
| a34 | 23 | Mode type different | 并机系统中各 UPS 机种类型不一致。 |
| a35 | 24 | Parallel inverter voltage setting different | 并机系统逆变电压设置不一致。 |
| a36 | 25 | Parallel output frequency setting different | 并机系统输出频率设置不一致。 |
| a37 | 26 | Battery cell over charge | 电池单体过充电 |
| a38 | 27 | Parallel output parallel setting different | 并机系统输出并联设置不一致。 |
| a39 | 28 | Parallel output phase setting different | 并机系统输出相角设置不一致。 |
| a40 | 29 | Parallel Bypass Forbidden setting different | 并机系统旁路禁止标志位设置不一致。 |
| a41 | 2A | Parallel Converter Enable setting different | 并机系统 CVCF 标志位设置不一致。 |
| a42 | 2B | Parallel Bypass Freq High loss setting different | 并机系统旁路频率丢失点上限设置不一致。 |
| a43 | 2C | Parallel Bypass Freq Low loss setting different | 并机系统旁路频率丢失点下限设置不一致。 |
| a44 | 2D | Parallel Bypass Volt High loss setting different | 并机系统旁路电压丢失点上限设置不一致。 |
| a45 | 2E | Parallel Bypass Volt Low Loss setting different | 并机系统旁路电压丢失点下限设置不一致。 |
| a46 | 2F | Parallel Line Freq High Loss setting different | 并机系统市电频率丢失点上限设置不一致。 |
| a47 | 30 | Parallel Line Freq Low Loss setting different | 并机系统市电频率丢失点下限设置不一致。 |
| a48 | 31 | Parallel Line Volt High Loss setting different | 并机系统市电电压丢失点上限设置不一致。 |
| a49 | 32 | Parallel Line Volt Low Loss setting different | 并机系统市电电压丢失点下限设置不一致。 |
| a50 | 33 | Locked in bypass after overload 3 times in 30min | 30 分钟内过载三次锁在旁路告警。 |
| a51 | 34 | Warning for three-phase | PFC 输入电流不平衡告警。 |

| | | | | | |
|------------|--|----------|--|------|-------|
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| | | AC input current unbalance | |
|-----|----|----------------------------------|-------------------------------|
| a52 | 35 | Battery Phase loss | 电池相序丢失 |
| a53 | 36 | Inverter current unbalance | 逆变并板不均流告警。(GALLEON2 加入) |
| a54 | 37 | P1 cut off pre-alarm | P1 切断预警 |
| a55 | 38 | Warning for Battery replace | 电池需要更换告警 (GALLEON2 不支持) |
| a56 | 39 | Warning for input phase error | 输入相角不正常告警 |
| a57 | 3A | Cover of maintain switch is open | 维护旁路开路报警 |
| a58 | 3B | Phase Auto Adapt Failed | 相位自动侦测失败 |
| a59 | 3C | Utility extremely unbalanced | 市电电压极度不平衡 (GALLEON2 加入) |
| a60 | 3D | Bypass unstable | 旁路状态不稳定 (GALLEON2 加入) |
| a62 | | Parallel protect warning | 并机保护告警。提示机器上次运行时出现了并机通讯线丢失故障。 |
| a63 | | Discharger overly | 电池过放电告警,需要进行保护 |
| a64 | | Battery too high | 电池电压远高于 overcharge 点 |
| a65 | | Battery too low | 电池电压过低 |
| a66 | 3E | Battery Volt High | 电池电压过高 (GALLEON2 对应告警码不一样) |
| a67 | 3F | Battery Volt Unbalance | 电池电压不平衡 (GALLEON2 对应告警码不一样) |
| a68 | 40 | CHG Short | CHG 短路 (GALLEON2 对应告警码不一样) |

*GRAY:Not Support Now

*RED:New Add

5.17 ^P008QINTYPE<0x0D>:INPUT TYPE INQUIRY

Computer: ^P008QINTYPE<0x0D>

UPS: ^D012A.....<CRC H><CRC L><0x0d>

A intype 0/1 '0' : Line
 BBBBBBBBBB -generator/-#####line '1' : Generator

*New Add

| | | | | | |
|------------|--|----------|--|------|-------|
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6 Set Command

6.1 **^S005BOFF<0x0d>: Silence buzzer beep**

Computer: ^S005BOFF<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: The buzzer beep silence .

6.2 **^S004BON<0x0d>: buzzer beep open**

Computer: ^S004BON<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: The buzzer beep open

6.3 **^S005CFTD<0x0d>: default calibration factor**

Computer: ^S005CFTD<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Restore calibration factor

*take effect when UPS turn on next time

6.4 **^S009CHMC00.9<0x0d>: set charging current**

Computer: ^S009CHMC00.9<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: set the max charging current, unit is A

6.5 **^S003CS<0x0d>:cancel shutdown and restore**

Computer: ^S003CS<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Cancel the S<n><cr> and S<n>R<m><cr> **and SON** command.

If UPS is in waiting shutdown state, the shut down command is cancelled.

| | | | | | |
|------------|--|----------|--|------|-------|
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If UPS is in waiting restore state, the UPS output is turned on, but UPS must be hold off at least 10 seconds. (If utility is present)

6.6 **^S003CT<0x0d>: cancel battery test**

Computer: ^S003CT<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Cancel all test activity and connect the utility to output immediately.

6.7 **^S009PHFH52.0<0x0d>:set eco freq high loss point**

Computer: ^S009PHFH52.0<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set ECO freq high loss point,unit is Hz;The max freq point is 52.0Hz

6.8 **^S009PHFL48.0<0x0d>:set eco freq low loss point**

Computer: ^S009PHFL48.0<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set ECO freq low loss point,unit is Hz;The min freq point is 48.0Hz

6.9 **^S008PHVH240<0x0d>:set eco voltage high loss**

Computer: ^S008PHVH240

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set ECO voltage high loss point,unit is V;The max freq point is (op volt+11V)

6.10 **^S008PHVL200<0x0d>:seteco voltage Low loss**

Computer: ^S008PHVL200<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set ECO voltage loss point,unit is V;The min voltage point is (op volt-11V)

| | | | | | |
|------------|--|----------|--|------|-------|
| Case Name: | | Date: | | Num: | |
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6.11 ^S005PFTD<0x0d>:default parameter Factor

Computer: ^S005PFTD<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set the bypass voltage and freq to default

Set the ECO voltage and freq to default

Set the Control Flag to default

6.12 ^S009PSFH52.0<0x0d>:set bypass freq high loss point

Computer: ^S009PSFH52.0<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: set bypass freq high loss point ,unit is Hz; The high freq range is 51~54Hz or 61~64Hz

6.13 ^S009PSFL48.0<0x0d>:set bypass freq low loss point

Computer: ^S009PSFL48.0<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: set bypass freq low loss point ,unit is Hz; The low freq range is 51~54Hz or 61~64Hz

6.14 ^S010PSVH240.0<0x0d>:set bypass voltage high loss point

Computer: ^S010PSVH240.0<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: set bypass voltage high loss point, unit isV; The high voltage range is 231~276V

6.15 ^S010PSVL200.0<0x0d>:set bypass voltage low loss point

Computer: ^S010PSVL200.0<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: set bypass voltage high loss point, unit is V; The high voltage range 176~209V

| | | | | | |
|------------|--|----------|--|------|-------|
| Case Name: | | Date: | | Num: | |
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6.16 ^S005REEP<0x0d>:restore eeprom date

Computer: ^S005REEP<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Restore eeprom date to default

*take effect when UPS turn on next time

6.17 ^S009SBHV15.0<0x0d>:set the battery high warning voltage

Computer: ^S009SBHV15.0<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set the battery high warning voltage, unit is V/pcs; The voltage range is 14.0~15.0V

6.18 ^S009SBLV11.4<0x0d>:set the battery low warning voltage

Computer: ^S009SBLV11.4<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: set the battery low warning voltage, unit is V/pcs; The voltage range is (Under volt Point+0.1V)~(Under volt Point +2V)

6.19 ^S009SBSV10.5<0x0d>:set the battery under(shutdown) voltage

Computer: ^S009SBSV10.5<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set the battery under(shutdown) voltage, unit is V/pcs; The voltage range is 10.5~12.0V

6.20 ^S008SOPV220<0x0d>:set output voltage

Computer: ^S008SOPV220<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: set output voltage,unit is V;The volt point is 208\220\230\240V

| | | | | | |
|------------|--|----------|--|------|-------|
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6.21 **^S005SN.6<0x0d>:set shut down time in nn minute**

Computer: ^S005SN.6<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set shut down time in nn minute

6.22 **^S005SOFF<0x0d>:turn off the UPS**

Computer: ^S005SOFF<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: turn off the UPS

6.23 **^S004SON<0x0d>:turn on the UPS**

Computer: ^S004SON<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: turn on the UPS

6.24 **^S009SOPF60.0<0x0d>:set the output frequency**

Computer: ^S009SOPF60.0<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set UPS output nominal frequency to 50Hz or 60Hz. (Only in bypass mode)

6.25 **^S005SPDA<0x0d>:disable control flag**

Computer: ^S005SPDA<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Disable control flag

| No | Control setting |
|----|---|
| A | Enable/disable all audible alarm (完全静音) |

| | | | | | |
|------------|--|----------|--|------|-------|
| Case Name: | | Date: | | Num: | |
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| | |
|----------|---|
| B | Enable/disable battery mode warning mute |
| C | Enable/disable code start(The gray means not support now.) |
| D | Enable/disable battery open status check |
| E | Enable/disable high efficiency mode (ECO mode) |
| F | Enable/disable bypass forbidden |
| G | Enable/disable energy saving |
| H | Enable/disable short restart 3 times |
| I | Enable/disable inverter short clear function |
| J | Enable/disable Output socket1 when the delay release time is over in battery mode . |
| K | Enable/disable Output socket2 when the delay release time is over in battery mode. |
| L | Enable/disable Site fault detect |
| M | Enable/disable hot standby function |
| N | Enable/disable deep high efficiency mode |
| O | Enable/disable bypass when UPS turn off. (bps enable/disable) |
| P | Enable/disable bypass audible warning |
| Q | Enable/disable Constant Phase Angle function |
| R | Enable/disable auto-restart |
| S | Enable/disable battery deep discharge protect |
| T | Enable/disable battery low protect (if disable, the battery will discharge to 6V) |
| U | Enable/disable Free run function |
| V | Enable/disable converter mode |
| W | Enable/disable limited runtime on battery mode |
| X | Enable/disable output parallel function in phase angle 0 |
| Y | Enable/disable phase auto adapt |
| Z | Enable/disable period battery test |
| a | Enable/disable power walk in delay function |
| b | Enable/disable battery test stop by time |

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| | |
|---|---|
| c | Enable/disable battery test stop by voltage |
| d | Enable/disable work without battery |
| e | Enable/disable frequency auto detection |
| f | Enable/disable auto bateery test function |
| g | Enable/disable waring mute |
| h | Enable/disable fault mute |
| i | Enable/disable all mode mute |

*GRAY: Not support now

6.26 ^S005SPEA<0x0d>:enable control flag

Computer: ^S005SPEA<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Enable control flag

6.27 ^S007SR0010<0x0d>:restart in nnnn minute

Computer: ^S007SR0010<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set restart time in nnnn minute

6.28 ^S022STID0123456789abcdef<0x0d>:set ups serial number

Computer: ^S022STID0123456789abcdef<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Set the serial number of UPS

*This whole length is 17bits, if the value less than 17bits, use "0" to instead

6.29 ^S004T10<0x0d>:do battery test for 10 second

Computer: ^S004T10<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: do battery test for 10 second

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6.30 **^S003TL<0x0d>:do battery test until battery low**

Computer: ^S003TL<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: do battery test until battery low

6.31 **^S005TN.8<0x0d>:do battery test for nn minute**

Computer: ^S005TN.8<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: do battery test for nn minute

6.32 **^S009SINTYPE<n><0x0d>:set input Type Line or generator**

Computer: ^S009SINTYPE<n><0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: set input Type Line or generator

*'0':normal line input;

'1': generator input

7 Calibration Command

7.1 **^C008RLV+007<0x0d>: calibration R line voltage**

Computer: ^C008RLV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration R line voltage percent value; The range of the value is 0~10%

7.2 **^C008SLV+007<0x0d>: calibration S line voltage**

Computer: ^C008SLV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

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Means: Calibration S line voltage percent value; The range of the value is 0~10%

7.3 **^C008TLV+007<0x0d>: calibration S line voltage**

Computer: ^C008TLV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration T line voltage percent value; The range of the value is 0~10%

7.4 **^C008ROV+007<0x0d>: calibration R output voltage**

Computer: ^C008ROV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration R Output voltage percent value; The range of the value is 0~10%.

7.5 **^C008SOV+007<0x0d>: calibration R output voltage**

Computer: ^C008SOV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration S Output voltage percent value; The range of the value is 0~10%.

7.6 **^C008TOV+007<0x0d>: calibration R output voltage**

Computer: ^C008TOV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration T Output voltage percent value; The range of the value is 0~10%.

7.7 **^C008ROC+007<0x0d>: calibration R output current**

Computer: ^C008ROC+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration R Output current percent value; The range of the value is 0~12.5%.

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7.8 **^C008SOC+007<0x0d>: calibration R output current**

Computer: ^C008SOC+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration S Output current percent value; The range of the value is 0~12.5%.

7.9 **^C008TOC+007<0x0d>: calibration R output current**

Computer: ^C008TOC+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration T Output current percent value; The range of the value is 0~12.5%.

7.10 **^C009RIVV+007<0x0d>:calibration r inverter voltage**

Computer: ^C009RIVV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration R inverter voltage percent value; The range of the value is 0~10%.

7.11 **^C009SIVV+007<0x0d>:calibration r inverter voltage**

Computer: ^C009SIVV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration S inverter voltage percent value; The range of the value is 0~10%.

7.12 **^C009TIVV+007<0x0d>:calibration r inverter voltage**

Computer: ^C009TIVV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration T inverter voltage percent value; The range of the value is 0~10%.

7.13 **^C009RBYV+007<0x0d>: calibration r bypass voltage**

Computer: ^C009RBYV+007<0x0d>

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UPS: ^D006ACK<CRC H><CRC L><0x0d>
if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>
Means: Calibration R Bypass voltage percent value; The range of the value is 0~10%.

7.14 ^C009SBYV+007<0x0d>: calibration r bypass voltage

Computer: ^C009SBYV+007<0x0d>
UPS: ^D006ACK<CRC H><CRC L><0x0d>
if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>
Means: Calibration S Bypass voltage percent value; The range of the value is 0~10%.

7.15 ^C009TBYV+007<0x0d>: calibration r bypass voltage

Computer: ^C009TBYV+007<0x0d>
UPS: ^D006ACK<CRC H><CRC L><0x0d>
if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>
Means: Calibration T Bypass voltage percent value; The range of the value is 0~10%.

7.16 ^C010BUSPV+007<0x0d>:calibration positive bus voltage

Computer: ^C010BUSPV+007<0x0d>
UPS: ^D006ACK<CRC H><CRC L><0x0d>
if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>
Means: Calibration positive BUS voltage percent value; The range of the value is 0~10%.

7.17 ^C010BUSNV+007<0x0d>:calibration positive bus voltage

Computer: ^C010BUSPN+007<0x0d>
UPS: ^D006ACK<CRC H><CRC L><0x0d>
if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>
Means: Calibration negative BUS voltage percent value; The range of the value is 0~10%.

7.18 ^C010BATPV+007<0x0d>:calibration positive battery voltage

Computer: ^C010BATPV+007<0x0d>
UPS: ^D006ACK<CRC H><CRC L><0x0d>
if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>
Means: Calibration positive battery voltage percent value; The range of the value is 0~10%.

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7.19 **^C010BATNV+007<0x0d>:calibration positive battery voltage**

Computer: ^C010BATNV+007<0x0d>

UPS: ^D006ACK<CRC H><CRC L><0x0d>

if UPS accepts this command, otherwise, responds ^D006NAK<CRC H><CRC L><0x0d>

Means: Calibration negative battery voltage percent value; The range of the value is 0~10%.